

**SOLICITATION ADDENDUM ONE
QUESTIONS AND ANSWERS**

**SOLICITATION NUMBER: 124273 O3
Chargemaster Review Services
Opening Date: 5/19/26 2:00PM
Addendum Effective Date: 4/30/26**

Questions and Answers

Following are the questions submitted and answers provided for the above-mentioned solicitation. The questions and answers are to be considered as part of the solicitation. It is the responsibility of bidders to check the State Purchasing Bureau website for all addenda or amendments.

<u>Question Number</u>	<u>RFP Section Reference</u>	<u>RFP Page Number</u>	<u>Question</u>	<u>State Response</u>
1.	I. Procurement Procedure, N. Solicitation Requirements	6	<p>Based on N. Solicitation Requirements, we understand the list below is what's required with our response. Please confirm or correct.</p> <ol style="list-style-type: none"> 1. Contractual Agreement Form signed manually in ink or by Docusign 2. Corporate Overview (answers to sections 1.a through 1.j of VI. Solicitation Response Instructions, A. Solicitation Response Submission) 3. Solicitation Sections II through IV (Accept all terms and conditions by initialing the "Accept All Terms and Conditions" box or complete table with exceptions noted) 4. Technical Response (Responses to all of section V. Project Description and Scope of Services) 5. Completed Cost Sheet (Separate Cost Sheet document) 	Yes.
2.	II. Terms and Conditions	10	We have provided Chargemaster reviews and strategic pricing assessments for over 30 years and have a standardized Agreement for these services. Are you willing to work/redline that document or do you absolutely require your Agreement paperwork?	No.
3.	J. Insurance Requirements	19-21	Can the State confirm whether all listed insurance coverages (including cyber liability and abuse and molestation) are mandatory for this engagement, or if	Reference Section III. Vendor Duties, Page 17, Table is available for Acceptance or Request for Exception to the

			certain coverages may be waived or adjusted when not directly applicable to the services being performed?	terms and conditions listed in referenced section to include Insurance. Vendor must submit any requests for exceptions on the referenced table.
4.	III. Vendor Duties I – Ownership of Information and Data / Deliverables	19	Can the State clarify the distinction between project-specific deliverables and the Vendor’s pre-existing intellectual property (e.g., methodologies, templates, and tools)? Specifically, will the Vendor retain ownership of its proprietary materials while granting the State rights to project-specific outputs?	Vendors methodologies, templates and tools would remain proprietary property of the Vendor.
5.	IV.B & V.E.1	24 & 27	Can the State clarify what constitutes “completion” of a hospital Chargemaster review? Specifically, whether completion is defined as delivery of the final report and recommendations, or if it includes the full six-month post-implementation support period?	All activities must be completed within the contract period. The Cost sheet is listed per deliverable. Invoices can be submitted upon completion of each deliverable.
6.	V. Project Description and Scope of Services, A. Project Overview	26	<ol style="list-style-type: none"> 1. Do you currently provide or outsource any Chargemaster review or maintenance work to any Nebraska Critical Access Hospitals, or is this a new program? 2. If it is not a new program, when was the last Chargemaster review completed? 	<ol style="list-style-type: none"> 1. Currently it is outsourced. 2. Each hospital has its own completion date.
7.	V. Project Description and Scope of Services, C. Scope of Services	26	We typically use 100% US-based resources for our Chargemaster review/update work but can offer nearshore/offshore resources at a lower cost. In our pricing proposal, would you consider non-US-based resources or do you want to stay with a 100% onshore resourcing model?	DHHS requires all US based resources.
8.	V. Project Description and Scope of Services, B. Project Environment and C. Scope of Services	26	<ol style="list-style-type: none"> 1. How many hospitals are committed (locked in) for Chargemaster reviews? Do you know the number of lines that are in their current Chargemasters? 2. What is the timing and expectation of volume of participating hospitals? 3. The RFP states “the intent of this project is to have 2–3 hospitals reviewed annually for the duration of the contract.” Does this mean that for each year, only two or three hospital Chargemasters will need to be completed? 	<ol style="list-style-type: none"> 1. This RFP is for two or three hospitals annually. Number of lines will vary per hospital. 2. Two or three hospitals annually. 3. Yes.

9.	V. Project Description and Scope of Services, C. Scope of Services	26	How many Department interviews do you want done as part of the Chargemaster review? Are we correct in assuming these can be over the phone?	Number of interviews will be determined by the needs of the hospital. Yes, interviews can be conducted over the phone.
10.	V. Project Description and Scope of Services, C. Scope of Services	26	What systems are your committed/participating hospitals' Chargemasters stored in (i.e., we assume they have various core systems, e.g., CPSI, Meditech, Epic)?	Dependent upon the participating hospital.
11.	V. Project Description and Scope of Services, C. Scope of Services	26	Do you want a pricing analysis/benchmark included in the Chargemaster review work scope that would compare each hospital's prices to other like hospitals?	Yes.
12.	V. Project Description and Scope of Services, C. Scope of Services	26	Does the scope of work include institutional Chargemasters only or does it also include physician Chargemasters?	Institutional only.
13.	V. Project Description and Scope of Services, A. Project Overview	26	Do any of the hospitals want assistance with ongoing Chargemaster maintenance after the review/update is completed?	Yes. Reference V. Project Description and Scope of Services, E. Deliverables, 4. Provide six months of post implementation planning support.
14.	V. B	26	Can the State clarify whether hospital engagements are expected to occur sequentially or concurrently within a given year, and whether the vendor should anticipate overlapping implementation support periods across multiple hospitals?	This is dependent upon scheduling coordination with participating hospitals and vendor workload.
15.	V.C. Scope of Services	26	Which Electronic Health Record (EHR) does each hospital use (Meditech, Cerner, Epic, etc.)?	Dependent upon the participating hospital.
16.	V.C.3.c	26	Can the State confirm that the Vendor's role during the implementation phase is limited to advisory support (e.g., prioritization, guidance, and best practices), and that execution of Chargemaster updates and operational changes will remain the responsibility of the hospital?	Yes.

17.	V.C.4.a Reporting –	26	Based on the inclusion of six months of post-implementation support in Section V.C.3.c, can the State confirm whether the “mid-year narrative progress summary” is intended to reflect progress during the implementation support phase (e.g., status of recommendation adoption, early impact indicators, and ongoing prioritization efforts)? Additionally, can the State clarify the expected level of detail and format for this interim narrative?	The mid-year narrative progress is meant to include progress to date and will be dependent upon scheduling.
18.	V.C.4 & V.E.1	26-27	Can the State clarify whether the mid-year narrative progress summary is expected to be provided once per hospital engagement (aligned to the six-month implementation support period), or at a fixed point within the overall contract year regardless of individual hospital timelines?	Yes, once per hospital.
19.	VI. Solicitation Response Instructions	28	May we use our own template as the response document as long as we follow the Solicitation Response Instructions?	No.
20.	V.A Project Overview	36	Are the interviews and meetings with key department stakeholders expected to take place in-person or virtually?	The cost sheet requests pricing for both in-person and virtual. Scheduling of meetings will be coordinated with awarded vendor and hospitals based on availability.
21.	V.A Project Overview	36	The Cost Sheet notes pricing for in-person vs. virtual presentations to the Board and Executive Staff. Would you like the cost proposal to include an in-person or a virtual chargemaster review?	Review can be conducted virtually. Presentations should be made in-person.
22.	VI.A.2.b.	30	In the solicitation response instructions under the Technical Response, there is a required subsection b. cost sheet. Is this a typo? If not, could the State clarify what they require in this subsection? Page 28 states that the cost sheet should be a separate attachment; Page 30 lists Cost Sheet in two areas: as its own section as well as the reference above.	The VI.A.2.b. is just restating items to be submitted. Respondents need only to submit the Attachment “Cost Sheet”.
N/A	N/A	N/A	Is this program operating under a particular program or grant funds?	State Rual Health Flexibility Program
N/A	N/A	N/A	How will the hospitals be selected?	State will select hospitals.
N/A	N/A	N/A	If State does not agree to pricing terms, can hospitals be billed for any remaining balance?	No.

This addendum will be incorporated into the solicitation.